

Chicago Gadgets Inc.  
Service Department  
4611 N. Kedzie Ave  
Chicago IL 60625  
(773) 463-9999

**Direct Mail-In Service**

**Customer Information:**

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

Email: \_\_\_\_\_

Date	System	Model/Generation	Problem Description (Please be as specific as possible)

**Service Agreement:**

Our warranty covers the labor and any defective parts we replace for 15 days starting from the date the item is delivered. The warranty does not cover:

- (i) Any damage or defect caused to the equipment we fix which could be by accident, abuse, neglect, or misuse (including faulty repair or maintenance by anyone other than our repair technicians), extreme physical or electrical interference such as fluctuation or surges of electrical power or other external causes.
- (ii) Defects caused by normal wear and tear during the 15 days period.
- (iii) Cosmetic damage to the covered part (Scratches/dents or broken plastic/glass)
- (iv) Any replaced equipment with a serial number or a mark that has been altered, defaced or removed from it's original location.

My signature below indicates that I have read, understand and agree to the terms and conditions included in this document. I also agree to pay all costs incurred, pursuant to Chicago Gadgets Inc. I certify and understand that I will not sue Chicago Gadgets Inc, or any of its employees in anyway of damages to my device or loss of data as a result of a hardware repair or upgrade work performed.

Customer's Signature \_\_\_\_\_ Date: \_\_\_\_\_

***Thank you for your business!***